

**Cheryl King**

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APR 12 2007

Federal Communications Commission  
Office of the Secretary

From: FCCINFO  
Sent: Thursday, April 05, 2007 12:24 PM  
To: Cheryl King  
Subject: CIMS CIMS00000192440 transferred from francine.crawford to cheryl.king

##### Please DO NOT Reply to this email. #####

This is an automated message. You have had a CIMS problem transferred to you. It was transferred by the user with the login name francine.crawford at 12:24:07 PM on 4/5/2007 with the description:

You can access this problem through your queue.

consumer Name: RAGINA WEISS  
Submission Method: Phone  
Phone Number: ( 202 ) 418 - 1000  
Email:

Level 1 Scripts: Disabilities  
Level 2 Scripts: Broadcast Cable Satellite Level 3 Scripts: Closed Captioning

Bob : This very nice lady has received a letter form American Assoc. Organization" indicating that the FCC is going to prohibit "closed captioning on many TV channels.

She is very concerned because she has difficulties hearing, The closed caption helps her understandi the TV show.

Consumer is going to fax the letter and wants to discuss with a Supervisor about this regulations.

Her phone number is (E77 243 2823) which is a Caption Telephone Service. Dial her home phone number (561) 483 9429 with pound button at the end.

Wanted a clarification about this rules.

Thank you,

Hilma

Pam,

FCC clarification of cc Rules.

Francine, I escalate this one for a response.

No. of Copies rec'd 041  
List ABCDE